

海洋公園 (本園) 幕後之旅參加細則及申請須知

甲部：參加資格及條件

1. 未滿 15 歲之參加者，申請表必須由家長/監護人*填寫及簽署。
2. 12 歲以下小童必需由成人陪同參加。
3. 活動主要以廣東話，輔以英語或普通話進行。若需普通話輔助解說，請於參加表格上註明。

* 備註：「監護人」的涵義與《未成年監護人條例》中該詞的涵義相同。

乙部：報名須知

由於活動名額有限，如欲參加，請遞交報名表格預約，或致電 3923-2328 向教育部查詢。先到先得，額滿即止。

申請表格及活動詳情，可於以下途徑索取：

- 海洋公園網頁: www.oceanpark.com.hk
- 本園入口處之遊客服務部; 或
- 本園入口處之票務部

報名方法

1. 參加者可透過以下方法報名：
 - 透過網上或傳真: **最少於活動日前 1 天下午 3 時前**；
 - 親臨海洋公園正門票務處: **最少於活動日前 1 天下午 3 時前**；
 - 如當日「幕後之旅」尚未額滿，遊客可於正門票務處或指定紀念品店即場報名。
 - 1.1 每張申請表格只限申請一個活動。如有需要，可自行影印申請表格。
 - 1.2 申請之活動日期必需為三個月內(由申請日起計算)。
 - 1.3 本園於收到網上或傳真申請表後會以電郵通知參加者。活動費用將於收到申請表後一日內以信用卡繳交。
 - 1.4 如參加者未能於以上所述時間內繳交費用，其申請將會當作自動棄權論。本園有權把該參加者之活動日期撥予其他申請者。
2. 參加者必須準時於指定地點集合，逾時不候。本園亦有權決定是否讓逾時者參加此活動。
3. 工作人員將以參加者之姓名、確定通知書及訂購活動時所用的信用卡以作核對之用。
4. 請於活動當日出示有效的智紛全年入場證正本以作核對(如適用)，否則本園有權取消活動優惠，參加者須於活動開始前繳交活動費用差額。
5. 除丙部所列明之情況外，已確定之活動日期恕不更改。所有已繳交之參加費用恕不退還。
6. 參加者在幕後設施內不准拍照、錄影及使用手提電話。
7. 所有活動行程或內容如有更改，恕不另行通知。
8. 參加本活動之人士，必須持有活動當日有效之海洋公園入場門票。本活動之費用並不包括入場門票。

丙部：活動取消

本活動有可能因以下情況而取消：

1. 惡劣天氣包括但不限於香港天文台發出之 8 號或以上之颱風訊號，或紅色或黑色暴雨警告，以至本活動不能進行；或
2. 參加者、本園職員的安全理由；或
3. 本園之動物及教育部執行總監或其授權人擁有最終決定權即時終止或取消本活動。

因上述情況而受影響之參加者，本園會重新安排活動日期及時間。

Ocean Park (The Park) Behind-the-Scenes Education Programme Rules and Regulation

Section I: Criteria for participation

1. In the case of participants under the age of 15, the application form must be completed and signed by his/her parent/guardian*.
2. Child under 12 years old must be accompanied by an adult.
3. The programme will mainly be conducted in Cantonese supplemented with English or Putonghua. Putonghua speaking session could be arranged upon request on application form.

* Remark: 'Guardian' has the same meaning as in the < Guardianship of Minors Ordinance >.

Section II: General Information

As the capacity of the Behind-the-Scenes programme is limited, to ensure a place it is highly recommended to make a reservation by submitting application form, or contacting Education Department at 3923-2328 prior to attending the Park. Applications will be considered on a first-come-first-served basis.

Application forms and information can be obtained from the following locations:

- Ocean Park website: www.oceanpark.com.hk;
- Guest Relations Offices at the Park's Entrance ; or
- Ticketing Offices at the Park's Entrance.

Application Procedure

1. Reservations can be made by the following methods:
 - Via Internet or Fax: A minimum of 1 day advance booking before 3pm;
 - In-person at Ocean Park Ticketing Office at Main Entrance: A minimum of 1 day advance booking before 3pm;
 - On-site applications for Behind-the-Scenes can be made at Main Entrance Ticketing Office or appointed souvenir shop, subject to availability at the time of application.
 - 1.1 One application form is to be used for one activity. Please photocopy the form if necessary.
 - 1.2 Date of programme must be booked within 3 months from the date of application.
 - 1.3 Upon receiving the completed application form via internet or fax, the applicant will be received an email confirmation letter. Payment will be settled within 1 day by credit card.
 - 1.4 If the payment is not received within the aforementioned period, the application will automatically be cancelled and the vacancy will be made available to other interested parties.
2. Please arrive at the gathering point punctually. Late-comer might not be admitted to the programme.
3. Participant's name, confirmation letter and the credit card used for payment should be presented for verification on the date of visit.
4. Please present the original SmartFun Annual Pass for verification purpose on the programme date (if applicable). If fail to comply, participant must settle the price difference before the programme commencement.
5. The date of programme cannot be changed once confirmed, except in the circumstances stated in Section III. All payments made are non-refundable.
6. It is prohibited to take photo, video or use mobile phone at the back-of-house of all animal facilities.
7. The itinerary or content of the programme may be subject to change without prior notice.
8. A valid admission ticket to the Park is required for joining the programme. The price of the admission ticket is not included in the programme fee.

Section III: Cancellation

Cancellation of the Programme may be made in the following circumstances:

1. Inclement weather, including but not limited to the hoisting of typhoon signal no.8 or above, or red or black rainstorm warning issued by The Hong Kong Observatory; or
2. Any safety issue regarding any participant, staff or animal; or
3. Decision for immediate cancellation of the Programme shall be at the sole discretion the Director of Zoological Operations & Education Division of the Park or his/her delegate.

Programme will be re-scheduled for the affected participants and accompanying guests under the above mentioned circumstances.

